

## **CONSUMER RIGHTS, WITHDRAWAL, CANCELLATION CONDITIONS**

### **1. General**

1.1. In case you place an order electronically through [aviationmatchmaker.com](http://aviationmatchmaker.com), ("Website"), you are deemed to have accepted the preliminary information form and the distance sales contract presented to you.

1.2. The Buyer is subject to the provisions of the Law No. 6502 on the Protection of the Consumer and the Regulation on Distance Contracts (RG: 27.11.2014/29188) and other applicable laws regarding the sale and delivery of the product they have purchased.

1.3. In the event that the sale of the purchased product or service becomes impossible, the Seller must notify the buyer in writing within 3 days of learning about this situation. The calculated unused period of product price, if applicable, must be returned to the Buyer within 14 days.

1.4. If the Buyer does not pay the price of the purchased product (service fee or membership fee) for any reason, the payment fails, is canceled or canceled in the bank records, the Seller's obligation to deliver the product shall expire.

1.5. After the product is delivered, in case it is determined that the credit card to which the Buyer has paid is used unfairly by unauthorized persons and the price of the sold product is not paid to the Seller by the relevant bank or financial institution, there is no obligation for the Buyer on the shipping cost of the product as it is electronically delivered and no physical delivery exists but Buyer can not access to the related service in Website.

1.6. In case any force majeure event occurs in a way that the Seller cannot foresee and the product cannot be delivered on time, the Buyer will be notified accordingly. In force majeure events, Buyer can not claim any compensation on service fee or membership fee from the Seller until Seller accepts to stop service by notifying the Buyer. In such case, the Buyer may request the cancellation of the order or the delay of the delivery. Following receipt of written cancellation request from Buyer, the calculated unused period of product price will be returned to the Buyer's bank account within 14 days from this notification, and Seller is not responsible for any delay arising from the late delivery of money to Buyer's bank account.

## **2. Right of Withdrawal:**

Pursuant to the provisions of Article 15 of the Distance Sales Regulation, it is not possible for the Consumer to exercise the right of withdrawal.

## **3. Refund:**

According to the Regulation on Distance Sales, it is not possible to return the services performed instantly in the electronic environment or the intangible goods delivered immediately to the consumer, as well as audio or video recordings, books, digital contents. In addition, before the expiry of the right of withdrawal, it is not possible to exercise the right of withdrawal regarding the services that have been started with the approval of the consumer, in accordance with the Regulation.

## **4. Default in Payment**

The Buyer accepts, declares and undertakes that he/she will pay interest and be liable to the bank within the framework of the credit card agreement between the cardholder bank and the bank in case of default in the case of making the payment transactions with a credit card. In this case, the relevant bank may take legal action; may claim the costs and attorney's fees to arise from the Buyer, and in any case, in the event that the Buyer defaults due to its debt, the Buyer accepts that he/she will pay the damage and loss suffered by the Seller due to the delayed performance of the debt.

## **5. Payment**

Payments can be made via credit card by online payment methods through the third party payment service provider's application/website by redirecting on our site or directly by swift payments to Seller's bank account upon the choice of Buyer. The Terms of Use and Privacy Provisions of the relevant service provider regarding the payment terms and conditions should be reviewed.